[Between us, ideas become reality]®

Effective January 2007

i-ceilings® Antenna Panels One (1) Year Limited Warranty

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever

Armstrong's i-ceilings Antenna Panels are warranted to be free from defects in materials or factory workmanship for a period of one (1) year from the date of shipment to the customer (except for obvious defects in materials or factory workmanship, of which Armstrong must be notified within 30 days of the date of shipment). This limited warranty is subject to further conditions listed below.

All Armstrong limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup

What will Armstrong do?

After an inspection has been conducted by Armstrong, a written authorization to return must be issued by Armstrong prior to any return. i-ceilings Antenna Panels returned and found to be defective, in Armstrong's sole judgment, will either be replaced (replacement products may be remanufactured or reconditioned devices) or repaired without charge. The replaced or repaired i-ceilings Antenna Panel is warranted for the remainder of the original warranty period.

What does this warranty not cover?

Damage which may occur from vibrations, fire, water, chemical fumes, freezing temperature, accident or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If the product is installed in, or subsequent to installation is exposed to, Abnormal Conditions (as referred to above), then it may support the growth of mold. The growth of mold is not covered by this warranty nor is it the responsibility of Armstrong. Exposure to Abnormal Conditions leads to degradation failure modes, caused by corrosion of the element or the solder joint rendering the antenna non-functional. If subject to Abnormal Conditions, the i-ceilings Antenna Panel should be removed immediately and replaced once the conditions of the installation are normal. Armstrong is not responsible for defects caused by improper or unreasonable use, misuse of the antenna module and/or the mounting assembly, water intrusions, lightning or malfunctions when panels have been modified or operated in excess of their rated capacities, altered, serviced, or installed in an other than workmanlike manner. This warranty also excludes damage to connectors caused by abnormal use such as subjecting the cables to a high number of mate/unmate cycles, or incorrectly attaching to the cables. This warranty is void if the label bearing the Antenna Panel's date of manufacture is removed or defaced.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

All Armstrong products shall be installed in accordance with written Armstrong installation instructions for that product in effect at the time of installation

Installation of the i-ceilings Antenna Panels shall be carried out where the temperature is between 32°F (0°C) and 86°F (30°C). These temperature conditions must be met throughout the lifetime of the warranty. i-ceilings Antenna Panels cannot be used in exterior applications.

If subject to Abnormal Conditions, the i-ceilings Antenna Panel should be removed immediately and replaced once the conditions of the installation are normal.

The Antenna Panel must not be used to support any other material except fiberglass thermal/sound control insulation installed in the thickness, density and manner according to Armstrong specifications.

How do you get service?

You must notify Armstrong of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 6911 Decarie Blvd., Montreal, Quebec H3W 3E5.

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. <u>Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.</u>

